

DIRECT DEPOSIT

Colonial Life and Accident Insurance Company
P.O. Box 100195, Columbia, SC 29202
Attention: Claims Department SC 221
or fax to 1-800-880-9325



As a convenience, we offer a secure website at ColonialLife.com where you sign up for direct deposit or;

Complete, sign, and date the form, and mail or fax it to the address or fax number on this form.

A. Information About You

Insured/Policy Owner's Last Name	Insured/Policy Owner's First Name	Claim Number
Address		
City	State	Zip
Social Security Number	Telephone Number	

B. How to Set-up, Change or Cancel Your Direct Deposit

☐ Set-up Direct Deposit ☐ Change Direct Deposit Account ☐ Cancel My Direct Deposit Effective Date _____
(mm/dd/yyyy)

Bank/Financial Institution Information

Name		
City	State	Zip

Choose Type of Account – Note: We are only able to deposit benefit payments into one account located within the United States. ☐ Checking OR ☐ Savings

Name(s) on the Account:

Is the Insured/Policy Owner's Name on the Account? ☐ Yes ☐ No

If not, what is the relationship to the Insured/Policy Owner?

Please verify the Transit Routing number with your bank.

A Routing Number beginning with the number 5 is not valid. (Ex: 502000027)

Bank Transit/Routing Number

Personal Account Number

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C. Authorization & Signature of Individual

I authorize Colonial Life to electronically credit all approved benefit payment(s) to the account designated above and, if necessary, to electronically debit my account to correct erroneous credits. If I have more than one benefit, this authorization will apply to all of them. I understand this authorization will remain in full force and effect until I notify Colonial Life in writing that I wish to revoke this authorization, by submitting a new Direct Deposit form, **which may be obtained online at ColonialLife.com** or by calling the Contact Center. I understand that if my Direct Deposit fails to go through and is returned from the bank, payments may be sent via paper check. I understand that Colonial Life requires at least ten business days prior notice in order to cancel this authorization.

X

Signature of Insured/Policy Owner

Date

Frequently Asked Questions About Direct Deposit

• What is Direct Deposit?

Colonial Life will deposit your benefits directly into your checking or savings account on a weekly or monthly basis as per policy provisions.

• When can I expect the money to be in my account?

The exact timing is dependent on your bank's processing schedule, but funds will typically be credited to an account within two business days after the release of the funds, with the exception of a weekend or Federal Reserve Bank Holiday.

• What if I have questions?

Please call our Contact Center at 1-800-325-4368. Any of our experienced representatives will be able to assist you Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.